

## Structure of BC Registries

### 1. An organizational chart, or an equivalent description in writing, for BC Registries

For BC Registries' organizational chart see file "Response A1 – Registries & BC Online Org Chart – May 2020. pdf"

The following notes are included in the document:

- Note 1: The 3 positions of Director of Digital Operations and those under them are related to the multi-year Modernization Program and are considered temporary appointments.
- Note 2: In 2014 BC Online (previously Enquiry BC) was repatriated to BC Registries after being outsourced. All BC Online FTEs were contracted and returned to BC Registries.

### 2. Staffing levels for all BC Registries departments each year since 2000

The staff count is the totals as of the end of each year. 2020 count is a partial count including May 2020.

Year	Business staff	IT staff	Vacant	Total
2010	35	24	10	69
2011	33	21	11	65
2012	33	20	11	64
2013	29	17	17	63
2014	31 <sup>1</sup>	0 <sup>2</sup>	11	42
2015	39	0	8	47
2016	38	0	8	46
2017	40	0	5	45
2018	45	26	9	80
2019	42	32 <sup>3</sup>	12	86
2020	40	32	13	85

### 3. The budget for BC Registries each year since 2000

The budget numbers are those as presented during estimates. See relevant tab in separate spreadsheet "Response A3 – B5 Budget and Revenue".

The budget reflects the Corporate Registry, the Manufactured Home Registry, the Personal Property Registry and the One Stop Registry.

<sup>1</sup> In 2014 BC Online (previously Enquiry BC) was repatriated to BC Registries after being outsourced. All BC Online FTEs were contracted and returned to BC Registries.

<sup>2</sup> Where the count is zero, IT staff were outsourced and part of a different branch, not Registries

<sup>3</sup> Registries begins a multi-year modernization program to replace all applications with an increase in IT count

Please note that the operations for all of the BC Registries are divided in two main categories: Registry operations and BC Online. While the transactions conducted on both are for similar services, such as filings, search, etc., the budget and revenue are tracked separately.